



JOB DESCRIPTION
Operations Manager

Under the lead and with the support of the Warehouse Supervisor, the general and specific responsibilities of Employee shall include, but not be limited to, the following:

1. General Responsibilities:

- a. Provide scrupulously honest and ethical, management-level direction and leadership to Employer and all of the European, Middle Eastern, African, Caribbean and Asia Pacific business units and subsidiaries of Timeline or Group companies and shareholders, including Timeline GM B.V.
- b. Staff all positions reporting to you with excellent professionals who are fully proficient and effective in their roles;
- c. When authorised to do so, Represent Employer and EMEA AP in its dealings with customers, prospects, vendors, employees, candidates for employment and representatives of government agencies; to a level as authorised to do so.
- d. Demonstrate behaviour and require the same of all employees reporting to you that at all times comports with all of the provisions of Employers Code of Business Conduct and Ethics.
- e. Ensure that every employee reporting to you is fully aware of his/her responsibilities under the EU Foreign Corrupt Practices Act (the "Act") and that all EMEA AP business activity comports fully with the requirements of the Act;
- f. Interact effectively with Timeline employees and agents outside of EMEA AP; and grow EMEA AP's business in a profitable and fully sustainable fashion.
- g. Be an active, positive team member that contributes to the overall team performance.

2. Specific Performance Requirements:

- a. Directly conduct Timeline Netherlands Group Operations (including all Companies under Timeline Global Management B.V.) and Project Operations required to meet the employers needs to conduct business.
- b. Directly conduct activities to support sales, procurement, life cycle and environmental solutions activities in conjunction with the customer service, Technical Operations and under lying warehouse and Logistics teams.
- c. Maintain all required licencing and registration for compliance to warehouse, Logistics Operations and related activities.
- d. Assist in the conduct Sales, Purchasing, Service, Technical operations and Recycling activities on assigned accounts as need to support the commercial activities of the Employer
- e. Lead in the Execution warehouse activities at both employer owned and by employer assigned customer warehouses with in EMEA.
- f. Manage Recycling Operations facility related issues.
- g. Time to time travel to Employers customers, suppliers and projects globally to meet the employers needs to conduct business.
- h. Assist in the conduct of Purchasing activities to support sales, service, inventory and other commercial activities on assigned accounts as needed by the Employer
- i. Employee shall be individually responsible for achievement of their activities and the Employer shall assign a team of additional staff, including Flex workers as per the business needs.
- j. All accounts need to be assigned in writing by the Employer and shall have to be renewed annually with the bonus plan or amended as per the notification period.
- k. Effectively and productively manage the assigned team of staff members and or Flex contractors, if assigned;
- l. Ensure the achievement of gross margin sales results that meet or exceed targets;
- m. Assist in the development of the assigned customer base for Timeline in EMEA;
- n. Provide information to management for the sales, purchasing, services and recycling funnel from prospect identification to sales closing and after sales and purchasing management;
- o. Participate in exhibitions, seminars and other corporate events;



- p. Ensure that all sales, procurement, service and recycling systems are well maintained and current; and,
- q. Be an active, positive team member who is seen by all as a strong contributor to the overall team performance.
- r. Without the prior written consent of Employer Managing Director, Employee will not perform any other work for pay during his employment term, nor will he, alone or with others, directly or indirectly, establish or conduct a business that is competitive with Employer's business, whatever its form, or take any financial interest in or perform work for such a business, whether or not for consideration.